



إحسان
للإغاثة والتنمية
IHSAN
RELIEF &
DEVELOPMENT



Ihsan Relief and Development

REBUILD
SYRIAN LIVES

www.ihsanrd.org

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IhsanRD is one of Syrian Forum's six institutions,
dedicated to rebuilding Syrian lives
all over the world





I always liken our beginnings to the start of a basketball team with five players. Now, after three years of hard work, we have evolved into a bee colony with more than 1,200 team members.

We believe in ourselves and we learned how to maximize our impact over time by getting the right ideas into the right hands. Because, as Syrians, we believe in our commitment and accountability towards each other wherever we are.

What gives me optimism about the future is how far we've come over the past few years. Ihsan Relief and Development is keen to serve our stakeholders in a respectful way that benefits all of our employees, communities, and of course our aspirations.



EXECUTIVE DIRECTOR'S STATEMENT

— BARAA AL-SMOUDI



A MESSAGE FROM IHSANRD'S TEAM

For the seventh consecutive year, the humanitarian response inside Syria has remained one of the most complex challenges facing the international community.

Since 2013, IhsanRD has responded to this challenge by implementing innovative relief and development projects. With the support of our global partners, we have empowered Syrians in need by helping them achieve self-sufficiency through well-designed, income-generating programs. We have rebuilt critical infrastructure to enable displaced Syrians to return to their homes, and we continue to identify lasting solutions to significant problems in Syrian communities.

Through funding from our global partners in 2017, IhsanRD provided 5.9 million services to more than 4.8 million beneficiaries in Syria. Our dedicated team developed and implemented education, relief, and development programs, designed to address the unique challenges of communities facing continued blockades and unremitting violence. The development in IhsanRD has not limited to the accessibility to the people in need, IhsanRD has developed efficient work procedures and processes, to provide high-quality services to those in need.

IhsanRD's 1220 team members, working in communities across Syria, are now more experienced, more capable, and more determined to support Syrians in need. We use the knowledge and skills that we have developed to meet the needs of the Syrian people and help them rebuild their lives.

Together, we can continue to make a difference.

WHO WE ARE

Ihsan Relief and Development is a service-oriented organization with developmental goals. IhsanRD seeks to support basic development and service projects that address the needs of daily life while looking to have long-lasting impacts. IhsanRD looks to support Syrians inside Syria and outside of Syria and does so by coordinating with local councils. IhsanRD is working to recruit necessary grants funding provided by the international community organizations for the development projects inside Syria.

MISSION

To provide Syrians with critical services to alleviate suffering, foster economic and social development, support a vibrant civil society, and build the capacity of local administrative councils.

VISION

To become the most efficient, transparent, and responsive Syrian humanitarian organization, improving the lives of Syrians through relief, recovery, and development.



IhsanRD in 2017



5,979,046
Services provided



789
Team members at IhsanRD in
Turkey and Syria

10

8 offices in Syria, in addition
to HQ in Istanbul and branch
in Gaziantep

CORE VALUES



WHAT WE DO



IHSANRD PROGRAMS



FOOD SECURITY AND LIVELIHOODS

IhsanRD identifies food security needs, and responds with Emergency Response and Sustainable projects such as food basket distribution, agricultural development, livestock, bakery support and Cash for Work.



WATER, SANITATION, AND HYGIENE

IhsanRD's Water, Sanitation, and Hygiene (WASH) Program aims to improve access to safe drinking water, ensure adequate sanitation, and offer hygiene promotion in Syrian communities. These programs improve general public health by reducing the rate of illness and death due to lack of sanitation. They also help to alleviate poverty and enhance socioeconomic development.



PROTECTION

IhsanRD's Protection Program seeks to improve the safety of at-risk groups in Syrian communities through Child Protection activities (Structured Psycho Social Support activities, Recreational activities, Awareness Raising sessions, Parental Skills sessions, Case Management); Women & Girls Safe Spaces (Structured Psycho Social Support sessions, Increasing Awareness sessions, Life Skills, Case Management, and Distribution of Dignity Kits). The program primarily focuses on cases of gender-based violence and child abuse.



EDUCATION

IhsanRD's Education Program helps children and youth gain access to a quality education, administered in a safe and inclusive learning environment. This program aims to improve the quality of education in Syrian communities.



NON-FOOD ITEMS & SHELTER

IhsanRD seeks to provide life-saving assistance to displaced families and families fleeing violence, as well as shelter support.



Since its establishment in 2011, the Syrian Forum's goal has been to serve the Syrian people and offer support, specifically in areas of social development, vocational training and relief, in a time when resources in Syria are lacking and the crisis has exacted a heavy toll on the social, economic, political, and more importantly, humanitarian fronts."

— Mustafa Sabbagh
Chairman of the Board
Syrian Forum



Our goals at the Syrian Forum focus around building the capacity of Syrian individuals, civil society organizations, and local councils by modeling a sustainable institutional example. Our six institutions strive to achieve the desired development in our society in the medium and long term after the widespread destruction that has befallen Syria."

— Ghassan Hitto
Chief Executive Officer
of Syrian Forum

WHERE WE WORK

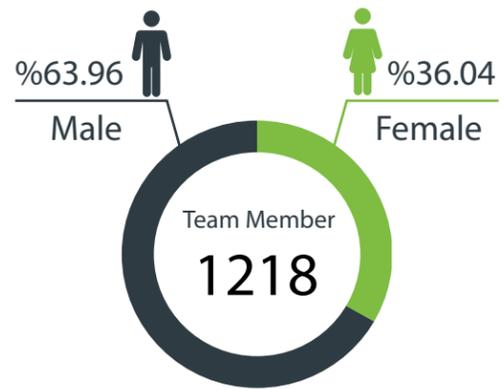
May 2018



Our organization is based in Turkey with headquarters in Istanbul and an office in Gaziantep. Also, IhsanRD has field offices inside Syria.



Staff



Offices



8 Offices



Programs
945



Support
273



2 In Turkey



6 In Syria

ALEPPO

742 team member working in 5 program sectors: Education, Protection, FSL, WASH, and NFI/Shelter (Two offices).

IDLEB

302 team member working in 5 program sectors: Education, Protection, FSL, WASH, and NFI/Shelter (Three offices).

HOMS

73 team member working in 2 program sectors: Protection and FSL (Till April 2018).

RURAL DAMASCUS

46 team member working in 3 program sectors: FSL, WASH, and Protection (Till March 2018).

DAR'A

92 team member working in 3 program sectors: FSL, Protection, and Education.

TURKEY

Two offices; HQ in Istanbul and Operation Office in Gaziantep.

OUR HISTORY

Syrian Forum is a consortium of non profit organizations that started operating in 2011. It is registered in Turkey with partners in Austria, the United States, and Qatar. It includes six organizations and 1,306 team members. IhsanRD is one of the six institutions that contribute to improving the lives of Syrians all over the world under the umbrella of the Syrian Forum.

- Established July 2013 in Gaziantep, Turkey
- Officially registered in April 2014

AUDIT MANAGEMENT - KEY ACHIEVEMENTS

The Finance Department conducted numerous audits & spot checks throughout 2017.

- **Audit companies:** Moore Stephens, Gelman Rosenberg, HF.
- **Donors:** HF, UNFPA, UNICEF, GIZ, GOAL, ACTED.
- **Number of audited projects in 2017:** 9
- **Total value audited in 2017:** \$4,353,568

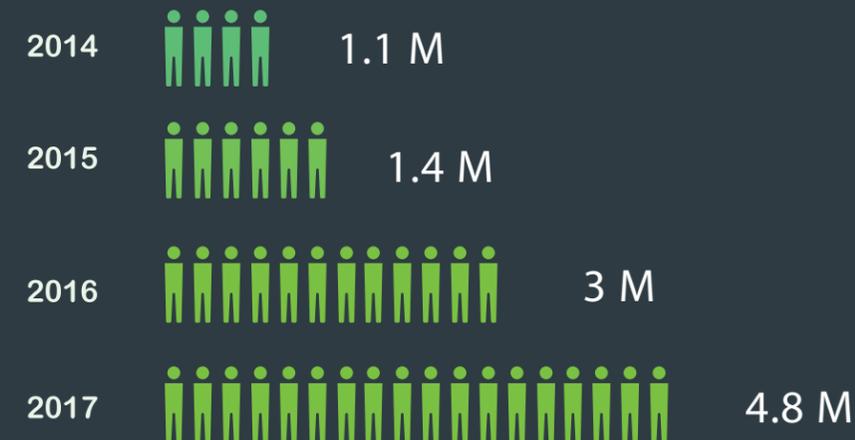
Audits opinion



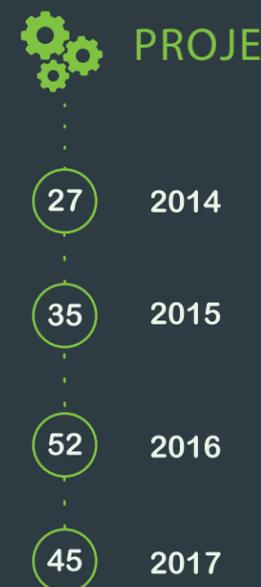
TOTAL VALUES OF PROJECTS



TOTAL PEOPLE REACHED



NO OF IMPLEMENTED PROJECTS



IHSANRD STRUCTURE

Executive Director

Supply Chain Department

Finance Department

Comms & Programs Dev Department

Internal Audit Department



IhsanRD Idlib team in front of their field office

IhsanRD Homs team in front of their field office

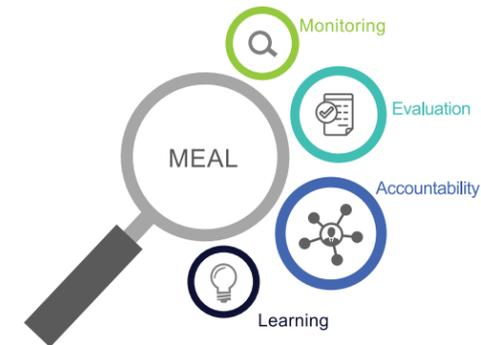


Programs Department

HR Department

Admin Department

MEAL Department



- MEAL is a key department in IhsanRD. It provides evidence that we are delivering projects with lasting impact to the communities we are working with as well as measurements that demonstrate this impact.
- The MEAL department provides M&E services to other organizations with the highest standards of data quality and independence.

OUR PROGRAMS



Our approach to service provision is focused on two tracks: emergency response and early development. Across our five sectors including WASH, Food Security and Livelihoods, Protection, Education and NFI/Shelter. Activities include emergency response, as well as development based approaches.

We use the knowledge and skills that we developed to meet the needs of Syrian people and help them rebuild their lives through our programs:

- Food Security and Livelihoods (FSL) Program

- Protection Program

- Water, Sanitation, and Hygiene (WASH) Program

- Education Program

- Non-Food Items & Shelter Program



This program focuses on two main types of support: Emergency Aid and Sustainable Support.

01

FOOD SECURITY AND LIVELIHOODS (FSL) PROGRAM 2017 - May 2018

Total Services Provided:
4,140,230 Services

Total Projects Implemented:
24 Projects

Total People Reached:
3,126,719 Beneficiaries

Total Funding:
\$19,345,989 Monetary \$15,269,566 In-kind

Emergency Aid: Syrian communities have suffered a significant increase in violence due to the ongoing conflict, forcing hundreds of thousands from their homes. Our staff members in the field quickly identify community needs and respond promptly by distributing ready-to-eat rations and food baskets, as well as by supporting local bakeries.

Sustainable Support: IhsanRD supports and sustains local agriculture by providing key resources, such as seeds, fertilizer, fuel, and additional raw materials necessary for successful farming. We conduct training on Good Agricultural Practices (GAP) to educate farmers and increase our impact. This training introduces new agricultural technologies, such as “inter-cropping,” which unused land between olive groves optimizing production. We also conduct programs that provide the most vulnerable house-holds with opportunities to earn income. Through this program, households conduct rehabilitation of community assets in exchange for cash given to vulnerable families.



This program focuses on supporting children and victims of gender-based violence.

PROTECTION PROGRAM 2017 - May 2018

Total Services Provided:
683,361 Services

Total Projects Implemented:
11 Projects

Total People Reached:
587,770 Beneficiaries

Total Funding:
\$5,816,827 Monetary \$607,308 In-kind

Child Protection: IhsanRD established several new centers in Syrian governorates to provide children in need with improved access to quality protection resources. These centers provide structured recreational and psycho-social support, as well as case management services, to affected boys and girls. Our team also manages mobile units to provide recreational psycho-social support to children who cannot access our centers. These units generally administer services in local schools, mosques, community centers, and camps.

Gender-Based Violence: IhsanRD delivers services to victims of gender-based violence through safe spaces, which provide women and girls with a safe support network, as well as psycho-social services and vocational training. These programs enable women to find jobs in clinics, hospitals, and local organizations.



02



WATER, SANITATION, AND HYGIENE (WASH) PROGRAM 2017 - May 2018

Total Services Provided:
4,129,524 Services

Total Projects Implemented:
8 Projects

Total People Reached:
2,519,204 Beneficiaries

Total Funding:
\$9,846,314 Monetary \$219,926 In-kind

03

IhsanRD has significantly increased WASH programs in select areas in Syria to rehabilitate critical water networks and sewage systems. As part of the rehabilitation process, we perform the following activities:

- Installing critical hardware, such as generators and pumps
- Rehabilitating water storage units
- Rehabilitating piping networks destroyed during the conflict
- Supporting operations and maintenance of WASH units in cooperation with Local Councils by providing incentives, tool kits, fuel, and chlorine
- Administering technical training
- We also train community members to establish cost-recovery systems, and how to collect fees from local households to ensure that communities can continue operating their water systems after IhsanRD withdraws.





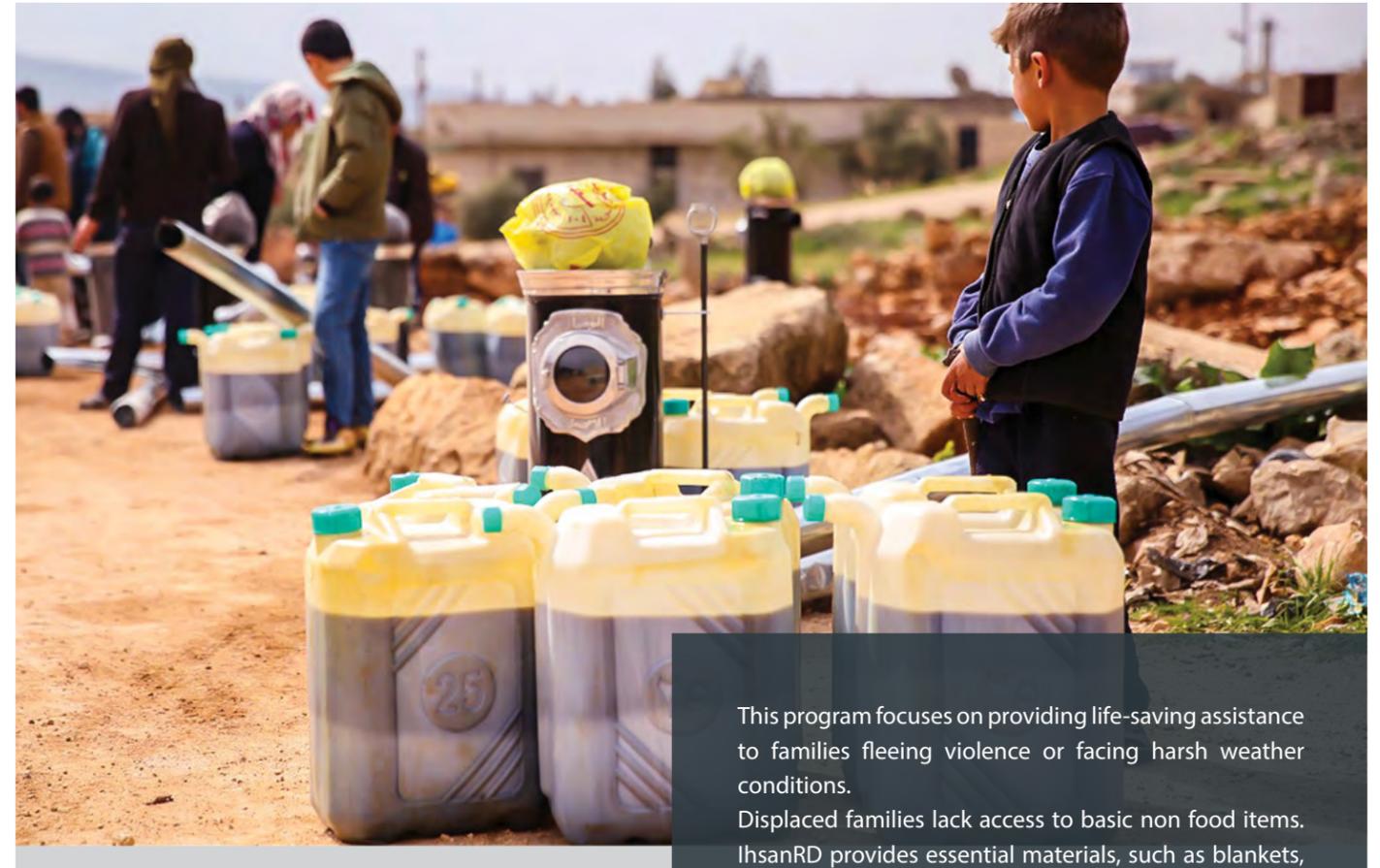
This program focuses on expanding our education efforts in order to reach more children and provide better services. Our projects include:

- Rehabilitating and renovating schools
- Providing material resources and guides; including Education in Emergencies and Child Safe-Guarding guides for educators
- Offering technical support and incentives for teachers and administrators
- Delivering kits to teachers and students
- Providing heaters and fuel for schools during winter
- Conducting training programs on Education in Emergencies, Teachers in Crisis Contexts, Psycho-Social Support, Child Safe-Guarding, and other important topics
- Organizing awareness sessions for children, based on international standards, that cover various topics, such as avoiding remnants of war, maintaining personal hygiene, and returning to the education system
- Managing vocational training centers in traditional school spaces to provide youth with professional skills and to enable them to transition into the job market
- Building referral mechanisms within schools to provide vulnerable children with psychological services in cooperation with Ihsan's Protection team
- Establishing safety and security plans and providing schools with safety equipment, such as fire extinguishers and first aid kits

04

EDUCATION PROGRAM 2017 - May 2018

Total Services Provided:	429,813	Services
Total Projects Implemented:	6	Projects
Total People Reached:	260,383	Beneficiaries
Total Funding:	\$5,588,030	Monetary



This program focuses on providing life-saving assistance to families fleeing violence or facing harsh weather conditions. Displaced families lack access to basic non food items. IhsanRD provides essential materials, such as blankets, solar lamps, and mattresses, to the most vulnerable families living in dire conditions.

We also provide families with tents and manage local centers to support individuals with nowhere to go.

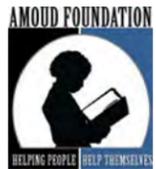
In addition, we distribute winter kits and clothing through in-kind donations and voucher programs.

NON-FOOD ITEMS & SHELTER PROGRAM 2017 - May 2018

Total Services Provided:	299,381	Services
Total Projects Implemented:	4	Projects
Total People Reached:	299,381	Beneficiaries
Total Funding:	\$3,481,752	Monetary
	\$712,165	In-kind

05

OUR PARTNERS



OUR MEMBERSHIPS:



(Turkey Hub)



(Turkey Hub)



Shelter Cluster

(Turkey Hub)



WASH Cluster
Water Sanitation Hygiene

(Turkey Hub)



SYRIAN NGO ALLIANCE

تحالف المنظمات السورية غير الحكومية



المُنْتَدَى السُّورِي
SYRIAN FORUM

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