



إحسان  
للإغاثة والتنمية  
IHSAN  
RELIEF &  
DEVELOPMENT



Ihsan Relief and Development

REBUILD  
**SYRIAN** LIVES

[www.ihsanrd.org](http://www.ihsanrd.org)

# CONTENTS

|    |                                     |
|----|-------------------------------------|
| 6  | CHAIRMAN OF BOARD'S STATEMENT       |
| 7  | CHIEF EXECUTIVE OFFICER'S STATEMENT |
| 8  | EXECUTIVE DIRECTOR'S STATEMENT      |
| 10 | WHO WE ARE                          |
| 12 | WHERE WE WORK                       |
| 14 | OUR HISTORY                         |
| 16 | OUR STRUCTURE                       |
| 18 | OUR PROGRAMS                        |
| 24 | OUR PARTNERS                        |



IhsanRD is one of Syrian Forum's five institutions,  
dedicated to rebuilding Syrian lives  
all over the world









## CHAIRMAN OF BOARD

SYRIAN FORUM

— MUSTAFA SABBAGH

“

Since its establishment in 2011, the Syrian Forum’s goal has been to serve the Syrian people and offer support, specifically in areas of social development, vocational training and relief, in a time when resources in Syria are lacking and the crisis has exacted a heavy toll on the social, economic, political, and more importantly, humanitarian fronts.”

# CHIEF EXECUTIVE OFFICER

SYRIAN FORUM  
— GHASSAN HITTO



“

Our goals at the Syrian Forum focus around building the capacity of Syrian individuals, civil society organizations, and local councils by modeling a sustainable institutional example. Our six institutions strive to achieve the desired development in our society in the medium and long term after the widespread destruction that has befallen Syria.”

I always liken our beginnings to the start of a basketball team with five players. Now, after nine years of hard work, we have evolved into a bee colony with more than 1,500 team members.

We believe in ourselves and we learned how to maximize our impact over time by getting the right ideas into the right hands. Because, as Syrians, we believe in our commitment and accountability towards each other wherever we are.

What gives me optimism about the future is how far we've come over the past few years. Ihsan Relief and Development is keen to serve our stakeholders in a respectful way that benefits all of our employees, communities, and of course our aspirations.



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## EXECUTIVE DIRECTOR

— BARAA ALSMOUDI





## A Message from IhsanRD's Team

Today, our services are much more unique, and our ambition is getting higher. Nine years of hard working, Ihsan Relief and Development has gained a great experience as a humanitarian organization. Our response to our families in need has designed our reputation and acceptance among our stakeholders.

What made the year of 2019 special is the diversity and the quality of our services. This year, through our projects, we tasted the crops out of the distributed seeds, and enjoyed the smell of the fresh bread; and as we brought children back to schools, we taught thousands, and also learned from them, we protected hundreds of families and gave children safe spaces, we helped people who displaced from their homes and supported them with the basic needs; we took tens of photos for children sprinkling with clean and safe water, and heard many success stories.

In 2019, we are proud that we reached over 2.4 million, more people than we did the previous year – a total of over 6.8 million since the establishment. The trust that our stakeholders have putted into us, made us nothing but to increase our commitment and credibility, with more accountability and transparency.

As we have grown from five to more than 1,500 team member, we believe we can make a difference, and reach more and more, because we will not be able to lift ourselves up, unless we lift up someone else.

IhsanRD Team

## WHO WE ARE

Ihsan Relief and Development is a service-oriented organization with developmental goals. IhsanRD seeks to support basic development and service projects that address the needs of daily life while looking to have long-lasting impacts. IhsanRD looks to support Syrians inside Syria and outside of Syria and does so by coordinating with local councils. IhsanRD is working to recruit necessary grants funding provided by the international community organizations for the development projects inside Syria.

### MISSION

To provide Syrians with critical services to alleviate suffering, foster economic and social development, support a vibrant civil society, and build the capacity of local administrative councils.

### VISION

To become the most efficient, transparent, and responsive Syrian humanitarian organization, improving the lives of Syrians through relief, recovery, and development.







# IhsanRD in 2019



7,343,560

Services provided



1,532

Team members at IhsanRD in Turkey and Syria



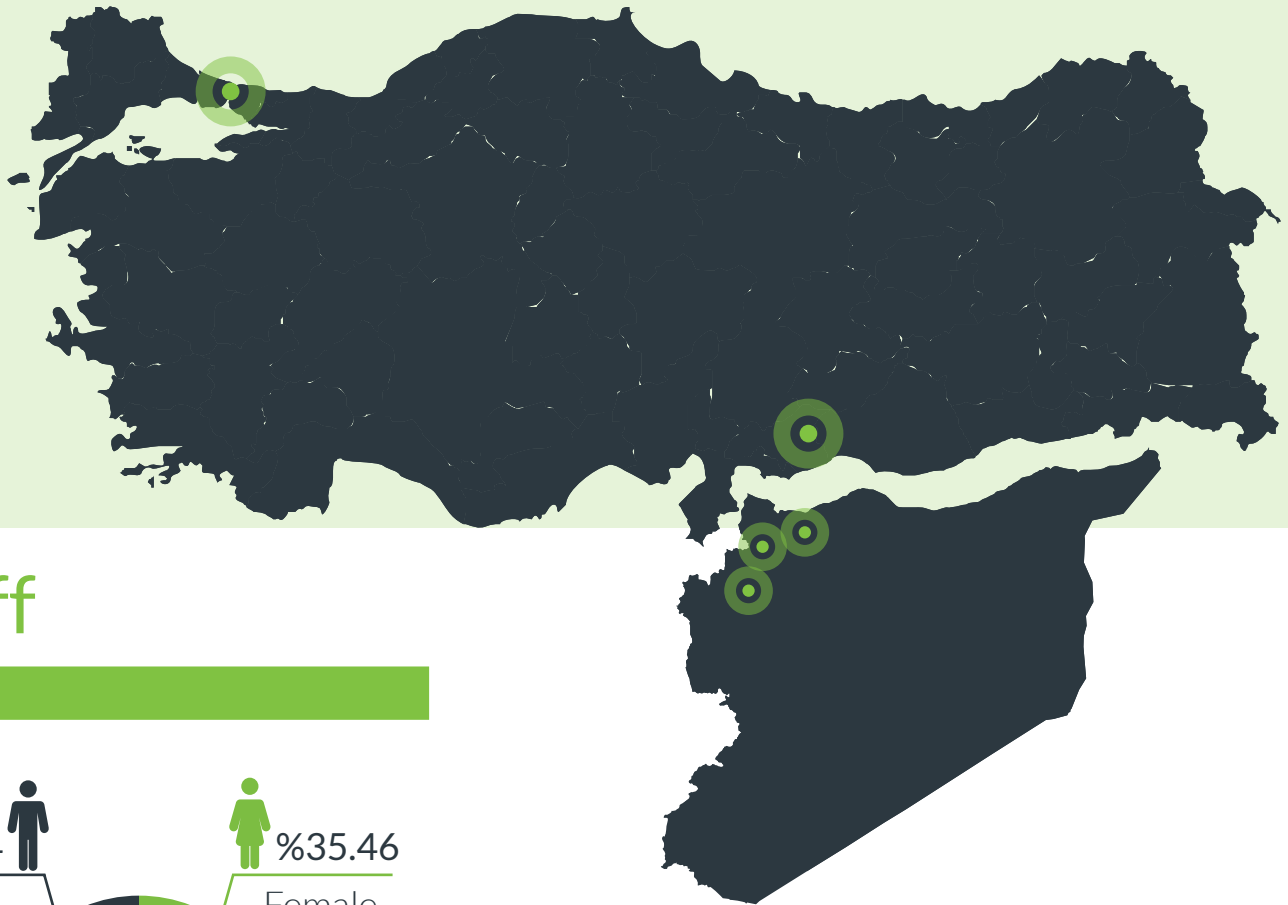
5 offices in Syria, in addition to HQ in Istanbul and operation office in Gaziantep

## CORE VALUES

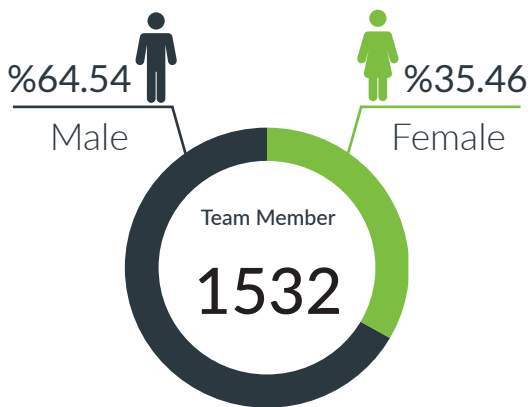


July 2020

# WHERE WE WORK



## Staff



## Offices

7 Offices



Programs  
1195




Support  
337




2 In Turkey



5 In Syria



Our organization is based in Turkey with headquarters in Istanbul and an office in Gaziantep. Also, IhsanRD has field offices inside Syria.



## ALEPPO

859 team member working in 5 program sectors: Education, Protection, FSL, WASH, and NFI/Shelter (Two offices).

## IDLEB

568 team member working in 5 program sectors: Education, Protection, FSL, WASH, and NFI/Shelter (Three offices).

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## TURKEY

Two offices; HQ in Istanbul and Operation Office in Gaziantep.

# OUR HISTORY

Syrian Forum is a consortium of non profit organizations that started operating in 2011.

It is registered in Turkey with partners in Austria, the United States, and Qatar.

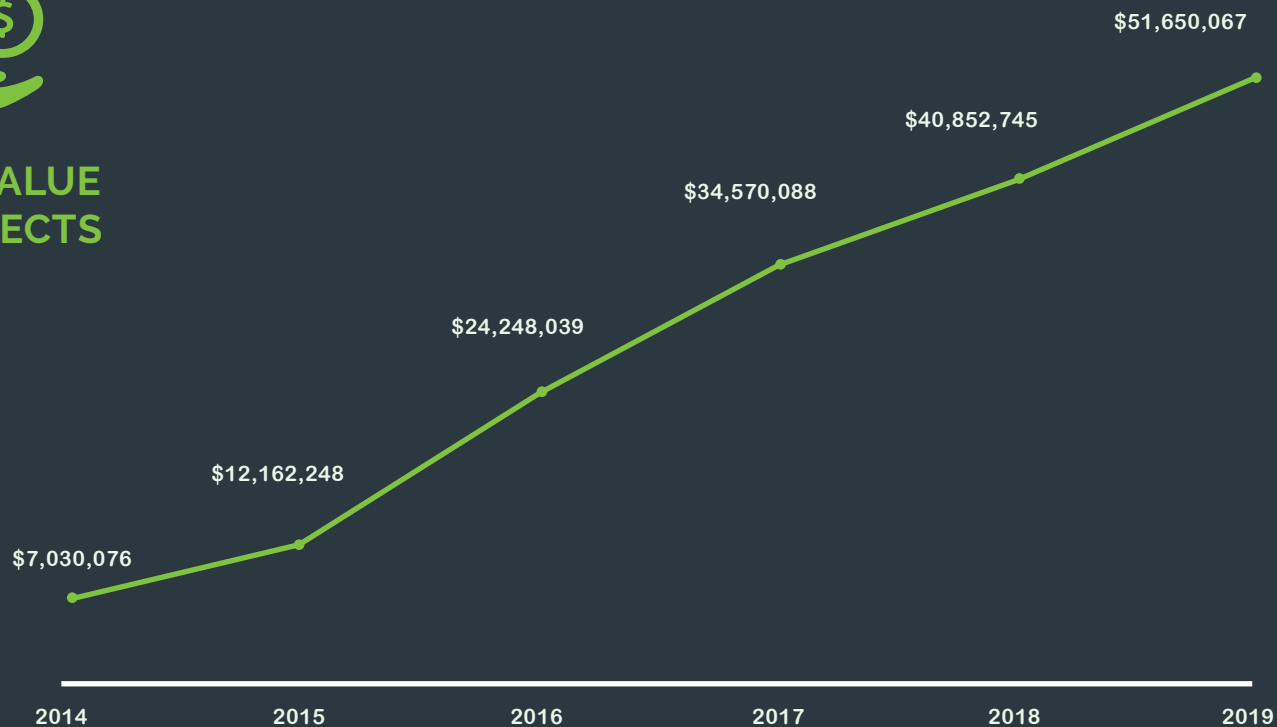
It includes five organizations and more than 1,700 team members.

IhsanRD is one of the five institutions that contribute to improving the lives of Syrians all over the world under the umbrella of the Syrian Forum.

- Established July 2011 in Gaziantep, Turkey
- Officially registered in April 2014



## TOTAL VALUE OF PROJECTS





## AUDIT MANAGEMENT - KEY ACHIEVEMENTS

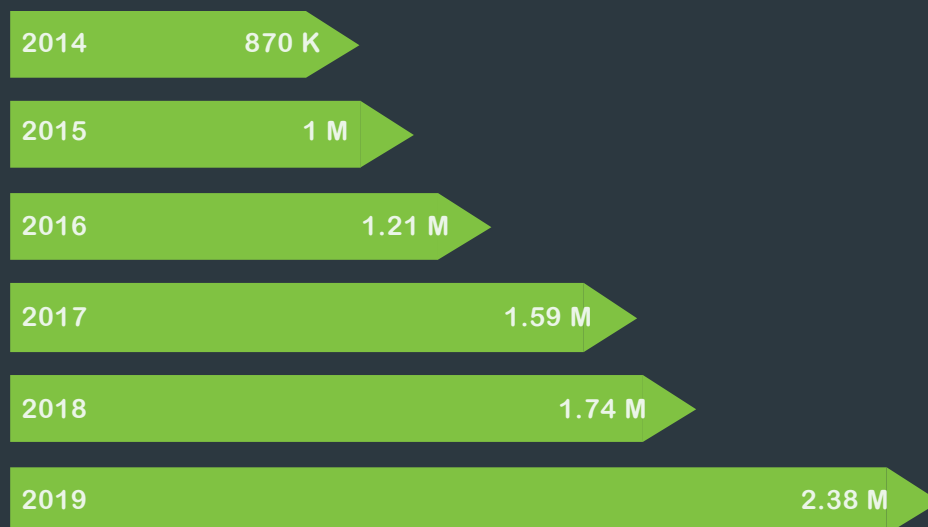
The Finance Department conducted numerous audits & spot checks throughout 2019.

- **Audit companies:** Moore Stephens, Gelman Rosenberg, HF.
- **Donors:** HF, UNFPA, UNICEF, GIZ, GOAL, ACTED.
- **Number of audited projects in 2019:** 14
- **Total value audited in 2019:** \$8,992,970

Audits opinion



### TOTAL PEOPLE REACHED



### NO OF IMPLEMENTED PROJECTS



# OUR STRUCTURE

Executive Director

Supply Chain  
Department

Finance  
Department

Comms & Partnerships  
Department

Internal Audit  
Department

\*IhsanRD team in front of their field office





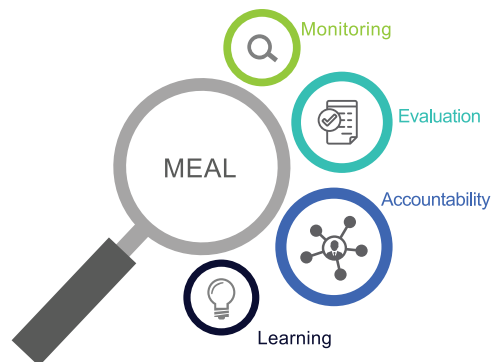


\*IhsanRD team in front of their field office

Programs  
Department

HR & Admin  
Department

MEAL  
Department



- MEAL is a key department in IhsanRD. It provides evidence that we are delivering projects with lasting impact to the communities we are working with as well as measurements that demonstrate this impact.
- The MEAL department provides M&E services to other organizations with the highest standards of data quality and independence.

# OUR PROGRAMS



IhsanRD's model exponentially focuses on increasing efficiency and impact when it comes to relief and development services that assist vulnerable families. In addition to providing emergency relief, we also uplift thousands of Syrian families through food security and livelihood, shelter, water and sanitation, hygiene activities, women empowerment and child protection programs, education services, agricultural reform, vocational training, and much more.

We use the knowledge and skills that we developed to meet the needs of Syrian people and help them rebuild their lives through our programs:

- Food Security and Livelihoods (FSL) Program
- 

- Protection Program
- 

- Water, Sanitation, and Hygiene (WASH) Program
- 

- Education Program
- 

- Non-Food Items & Shelter Program
-





## Food Security and Livelihoods (FSL) Program

January 2017 - December 2019

Total Services Provided:  
9.496 Million Services

Total Projects Implemented:  
54 Projects

Total People Reached:  
5.720 Million Beneficiaries

Total Funding:  
\$48,117,618 Monetary \$63,531,182 In-kind

In IhsanRD, the **food security and livelihood** program targets breaking the chains of hunger and poverty through supporting and sustaining local agriculture by providing key resources, such as seeds, fertilizer, and pesticides necessary for successful farming. We conduct training on Good Agricultural Practices (GAP) to educate farmers, so that we help achieving the overall goal of sustainability by increasing the level of commercialization of agriculture in the early recovery in projects that include, but not limited to, wheat and olive value chain. Through sustainable agriculture, the intervention helps communities develop forms of food production that are economically viable, ecologically sound, socially just, and supportive of rural culture.

We also conduct economically empowering programs to revitalize livelihoods for Syrian families to increase their resilience and to address the gaps of livelihoods and income generation to the most vulnerable households such as livestock breeding support, cash for work, small business grants, entrepreneurship, and food processing projects.

While in emergencies, we quickly identify community needs and respond promptly by distributing ready-to-eat rations and food baskets in addition to multipurpose cash support.



## PROTECTION PROGRAM

January 2017 - December 2019

Total Services Provided:

2.26 Million Services

Total Projects Implemented:

35 Projects

Total People Reached:

1.28 Million Beneficiaries

Total Funding:

\$13,883,840 Monetary \$3,176,157 In-kind

**Child Protection:** IhsanRD through its child friendly spaces and teams in Syria provides children in need with improved access to quality protection resources. These spaces provide structured recreational and psycho-social support activities, as well as case management services to affected boys and girls. Our team also manages mobile units to provide recreational psycho-social support activities to children who cannot access these services. These units generally administer services in local schools, mosques, community centers, and camps.

**General Protection:** IhsanRD started its GP services to provide protection emergency response package during displacements. GP services also include integrated community centers to provide prevention and response activities for men, women, boys, and girls, along with protection legal services including awareness raising, and legal counselling on both Civil Status Documentations, and Housing Land and Properties.

Protection monitoring and protection mainstreaming is a fundamental component of the general protection program through assessing the protection risks, and concerns and developing the intervention accordingly.

**Gender-Based Violence:** IhsanRD delivers services to survivors of gender-based violence through women and girls' safe spaces, which provide a safe support network, as well as psycho-social services .in addition to women empowerment activities through vocational training. Moreover, IhsanRD provides case management fund to survivors and at-risk cases within individual protection assistant service and cash support for special cases.





## WATER, SANITATION, AND HYGIENE (WASH) PROGRAM

January 2017 - December 2019

Total Services Provided:  
3.687 Million Services

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Total Projects Implemented:  
16 Projects

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Total People Reached:  
1.73 Million Beneficiaries

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Total Funding:  
\$14,520,307 Monetary \$5,329,800 In-kind

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IhsanRD, through its **WASH** program, always seeks to provide clean water to maintain good health and fight diseases. In IhsanRD, we intervene in WASH services to protect the public health of displaced people and local communities, and to help protect their right to safe water and sanitation, through the following:

- Off-camp WASH Interventions:** Through which we rehabilitate of water systems including water stations and water networks; support operations and maintenance of WASH units in cooperation with local councils by providing incentives, tool kits, fuel, and chlorine; provide alternative power solutions for water systems such as the hybrid power system based on genset and solar power; implement capacity building for water unit staff to operate water systems and establish cost-recovery systems to ensure that communities can continue operating their water systems after IhsanRD withdraws; and rehabilitate sewage systems.
- In-camp WASH Interventions:** Through which we provide emergency WASH services in camps and informal settlement such as water trucking, water tanks, small scale repair for water systems and sewage systems, latrines, hygiene supplies etc. and hygiene promotion campaigns.



IhsanRD, through its **education** program, spares no effort to build a sustainable future of Syrian children through providing services that focus on enhancing education quality such as formal and non-formal education; resources and guides including education in emergencies and child safeguarding guides for educators; capacity building programs in education in emergencies, teachers in crisis contexts, and psycho-social support; awareness sessions for children, based on international standards, such as avoiding remnants of war maintaining personal hygiene, and back to learning campaigns; referral mechanisms within schools to provide vulnerable children with psychological services; and vocational training centers in traditional school spaces to provide youths with professional skills and to enable them to enter the job market.

Besides providing high quality education services, we also focus on setting the right environment for education so we rehabilitate and renovate schools; provide monthly incentives for teachers and education personnel; provide heaters and fuel for schools during winter; establish safety and security plans and providing schools with safety equipment, such as fire extinguishers and first aid kits; and distribute learning and teaching materials.



## EDUCACION PROGRAM

January 2017 - December 2019

**Total Services Provided:**  
819,546 Services

**Total Projects Implemented:**  
21 Projects

**Total People Reached:**  
276,466 Beneficiaries

**Total Funding:**  
\$13,463,850 **Monetary** \$21,572 **In-kind**





## NON-FOOD ITEMS & SHELTER PROGRAM

January 2017 - December 2019

Total Services Provided:  
387,239 Services

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Total Projects Implemented:  
11 Projects

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Total People Reached:  
283,889 Beneficiaries

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Total Funding:  
\$6,884,242 Monetary \$2,730,278 In-kind

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Through its **NFI/Shelter** program, IhsanRD interventions focuses mainly on providing lifesaving activities that enhance beneficiaries' dignity and privacy, through the following:

- **Shelter intervention:** IhsanRD promotes for beneficiaries' privacy and improves housing and related community/public infrastructure through providing rehabilitation works to houses and collective centers so that we contribute in warming people's winters and securing their privacy away from the harsh conditions people might suffer in displacement camps or inadequate shelter.
- **Non-Food Items:** IhsanRD provides essential materials to IDPs and to the most vulnerable families living in dire condition such as blankets, solar lamps, and mattresses, either in-kind or through cash grants.

# OUR PARTNERS



For a world without hunger







## OUR MEMBERSHIPS:

**Global  
Education Cluster**

(Turkey Hub)



**FOOD SECURITY CLUSTER**  
Strengthening Humanitarian Response



**Global Protection Cluster**



**Shelter Cluster**

(Turkey Hub)



**WASH Cluster**  
Water Sanitation Hygiene

(Turkey Hub)



**SNA**

**SYRIAN NGO ALLIANCE**  
تحالف المنظمات السورية غير الحكومية

## IHSAN RELIEF AND DEVELOPMENT

Incilipiner Mahallesi Kamil ocak Caddesi  
Zümer iş merkezi no. 17, Kat 3  
Şehitkamil / Gaziantep / Turkey

MERKEZ MH, ESENLER CD, 711. SK  
No:10/115 BAĞCILAR  
Istanbul / Turkey

+90 (212) 263 4175  
info@ihsanRD.org  
www.ihsanRD.org

 [www.ihsanRD.org](http://www.ihsanRD.org)

 [www.facebook.com/IhsanRD/](https://www.facebook.com/IhsanRD/)

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